



Senior Facilitator/Client Solutions Manager

Juice Inc. is looking for an experienced (10 years), motivated and energetic training and development professional who is passionate about delivering impactful learning experiences and architecting implementation strategies for our clients. If you have the following skills and are looking to join a small and nimble team, we'd love to hear from you. The skills we're looking for include:

Senior Facilitator: Experience delivering experiential leadership content in a wide range of audiences including intact teams and people leaders (Supervisors - Senior Leadership teams). Your ability to understand and reconfigure modular content would be a big asset.

Client Solutions Manager: Experience working with clients to design learning implementation strategies and tactics. Learning strategy development and project management experience is a requirement of this role.

Instructional Designer: Juice Inc. uses off the shelf content to deliver customized solutions for clients. The successful candidate will have a background in adult learning principles. Instructional design experience would be an asset.

Responsibilities

- Deliver engaging learning experiences to a wide variety of levels and audience sizes
- Collaborate with our clients, internal SMEs and our business development team to assess training needs and develop learning strategies to achieve desired outcomes
- Design and/or adapt training agendas and curricula to meet client objectives
- Manage learning projects to timelines, outcomes and produce an exceptional client experience
- Create engaging learning activities and compelling course content
- Create supporting material/media (audio, video, simulations, role plays, games)
- Devise modes of assessment, such as tests or quizzes, to measure effectiveness
- Design and deliver webinars and/or other virtual learning
- Maintain project documentation and learning course folders

Qualifications

- 10 years experience facilitating leadership training content with a variety of audience levels and sizes
- 5-10 years in a client management role preferably working with medium-large size organizations to implement innovative learning strategies

- 3 years working experience in Instructional Design and/or Organizational Design
- In-depth knowledge of learning theories and instructional design models
- Ability to adapt content to achieve specific outcomes and to specific audiences
- Excellent communication and organizational skills
- Ability to manage client relationships at the highest levels of an organization and manage projects
- Visual design skills an asset (Dreamweaver, Photoshop, Illustrator, PPT)
- Experience with learning platforms (Gotowebinar/training, LMS, articulate etc.)
- Ability to write effective copy, instructional text, audio and video scripts
- Ability to complete full training cycle (assess needs, plan, develop, coordinate, monitor and evaluate)
- Ability and/or comfort delivering virtual training (webinars and virtual classroom)

Education

Organizational Development, instructional design, educational technology, BSc. degree Education, Human Resources Management, Organizational Psychology or relevant field.

Benefits

- Work as part of a small and dynamic team
- Flexible work hours
- Work from home when it makes sense

To Apply

If you're interested in exploring the opportunity to work with Juice Inc., please send an email to info@juiceinc.com, and provide:

- Your CV
- Five work samples, which include outline projects you have worked on that speak to the requirements of the role.
- If available, videos of you facilitating leadership content
- 3 references

NOTE: Successful shortlisted candidates will be expected to deliver 1-2 hours of content to our team as part of the interview process.