



Ending Nurse-to-Nurse Hostility

Raising Awareness: Juice Healthcare Series

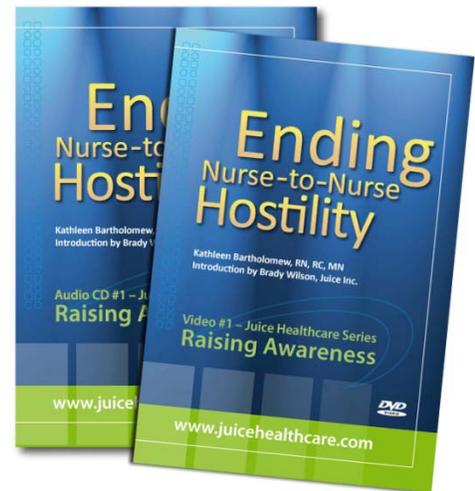
Kathleen Bartholomew and Brady Wilson

Available on DVD or Audio CD

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Brady Wilson and Kathleen Bartholomew team up for an interactive 4 part presentation that includes stories, facilitation, interactive conversation and modeling. The expression, "why nurses eat their young" has existed for many years in the nursing profession (and has troubled many). In her book, "Ending Nurse-to-Nurse Hostility", Kathleen Bartholomew offers the first comprehensive and compassionate look at the impact and solutions to horizontal violence. With statistics demonstrating that 60 per cent of new grads leave their first position within six months because of some form of abuse from a co-worker and 25 per cent quit the profession within the first two years, this subject cannot be ignored.

While nursing is used as an example in this presentation, the material is clearly applicable to all disciplines within the healthcare profession. In addition to nursing staff, this presentation is designed for administrators, medical, and leadership staff within the healthcare setting.

Participants will:

- Acknowledge the symptoms that make peer-to-peer hostility a serious problem.
- Learn why healthcare workers experience uncaring behaviors from their peers.
- Identify three actions that will help build a culture of healthy relationships and/or decrease horizontal hostility in the workplace.
- List three situations that require a conversation in healthcare.
- Identify behaviors that are not 'normal' and must be confronted in order to create and sustain a healthy work environment.
- Learn how emotions can get in the way of healthy conversations.
- Learn the S.I.P model of conversation to reduce conflict and encourage trusting relationships
- See the conversations modeled in real healthcare scenarios.

The presentation comes with the corresponding PowerPoint Slides.

Juice Inc. is an organization dedicated to helping the healthcare community create highly energized work environments - environments where employee engagement is optimized and potential is released. With proven expertise in the healthcare field, we offer the tools necessary for healthcare organizations to navigate through tough issues and achieve positive outcomes, despite cost constraints, heavy workloads and competing priorities. In the engagement work we do, hostility and bullying often come up as a form of interference that needs to be dealt with for engagement to thrive. Juice has partnered with Kathleen Bartholomew due to her critical work around hostility to bring her message which aligns with our training to the Canadian healthcare field.

